

Terms of use for the service /unlock

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Introduction

This document contains terms of use for the use of /unlock (hereinafter referred to as "the Service"). The service is provided by Mindshift AS with org. no. 818 500 912 and business address Wergelandsveien 21B, 0167 Oslo (hereinafter referred to as the "Supplier").

You as a User accept these terms (called "User Terms") when you use the Service. These Terms of Use apply to you as a User of the Service provided by the Supplier.

The service is a modular toolbox consisting of qualitative and quantitative surveys, which through behavioral psychology and the intelligent use of data, should open up new insights. The modules are based on scientifically based models from research and industry.

The business you are associated with as an owner, employee or otherwise has entered into an agreement with the Supplier regarding the use of the Service. The business is hereinafter referred to as the "Customer". You, as the end user of the Service, are referred to as the "User".

All regulations in the Terms of Use apply to the Service provided by the Supplier, unless otherwise specified.

Definitions

Terms of use: These terms of use for the Service between the Provider and the User. The same terms of use apply between the Supplier and each Customer who enters into an agreement with the Supplier regarding the Service.

The service: The /unlock service which consists of investigations based on scientifically based methods, compilation and analysis of the results, as well as a report.

The user: Every end user of the Service. The user is a natural person who can answer the surveys in the Service. The user may be employed by the Customer, a customer of the Customer or another stakeholder related to the Customer who uses the Service.

Customer: The business that has entered into an agreement with the Supplier regarding the purchase of the Service.

Customer agreement: The agreement with annexes that applies between the Supplier and the Customer who has ordered the Service.

The supplier: Mindshift AS with org. no. 818 500 912 owns the Service which is exclusively offered to the Customer with associated Users.

Minimum processing of personal information about each user

In order for you to be able to use the Service, the Supplier must process necessary personal data about you.

In order to manage who is the User of the Service, we must process a minimum of personal data, such as e-mail address, your name or employee number, workplace and organizational affiliation. As long as you are the User of the Service, we must process such general personal data about you in order to be able to offer you the Service.

We will also process other personal data you choose to provide about yourself when using the Service. If you e.g. fill in free text fields, we encourage you to only provide personal information about yourself that you believe is not sensitive. You are also encouraged to avoid providing personal information about others.

Other use of the service

The Customer is responsible for the processing of personal data that the Customer chooses to process when using the Service. If you as a User have any questions about the Service, please contact the Customer directly. The Supplier is the Customer's data processor when it comes to the minimum processing of personal data about each user as well as support for the Service requested by the Customer or the User, and the Supplier has entered into a data processing agreement with the Customer as part of the Customer Agreement for this.

The Customer and the User are each responsible for ensuring that all information registered when using the Service is correct and legal.

The user is responsible for all activity related to the use of the Service. If the User chooses to publish something on Facebook or another social medium that is obtained from the Service, it is at the User's risk and responsibility.

The service is a tool for profiling and mapping the behavior of employees in a business, the business's customers or other parties associated with the business. The insights from the surveys are used to prepare profiles for organisations, departments, teams and/or individuals. This means that when you use the Service, your personal data will be used for profiling. Profiling means that personal information is compiled and analyzed to understand behavioral patterns of individuals or groups in improvement work. The supplier will anonymize the personal data as far as possible and in accordance with the data protection legislation.

Violation of the terms of use

If a User violates the terms of this agreement, the Provider is free to ban the User from using the Service. In that case, the User will lose access to the Service after receiving a notification from the Supplier.

Deletion of user

The Privacy Policy contains information about the rights the User has to their own personal data.

The user can decide for himself and end his use of the Service. When a User is deleted from the Service, the Provider will either delete or anonymize the personal data, unless there is a basis other than an agreement that states that certain data can still be processed.

Additional services from third parties

Services from third parties such as the user can access or otherwise use when using the Service, either by clicking on a link or downloading a third-party application etc., is not covered by the Service that the Supplier offers. The supplier is not responsible for third-party services, either delivery, installation, access to, functionality or other third-party services, even if these are integrated into the Service. The supplier cannot be held responsible for errors, deficiencies, etc. at the additional services.